

## **Privacy Policy**

### **1. Personal information.**

When purchasing a Cloud Mining Contract or registering on our site (including for free), you will be asked to create your personal account providing your name, email address, phone number, mail address, wallet ID and a password – we collect and store all of this information provided by you.

We collect and digitally store personal information from you when you subscribe to our newsletter, register on our website, make a purchase, or fill out a webform. We may also collect information about your computer, including where available your IP address, operating system and browser type, for system administration and general security. You may, however, just visit our site anonymously without providing any personal information to us, in these circumstances any information we collect about your IP address, operating system and browser will not include personal information.

### **2. Information disclosure.**

We may collect, hold, use and disclose the personal information we collect from you for any of the following purposes:

1. To process transactions, including corresponding with you in relation to your transaction, recording information on your personal account, and depositing coins in your wallet.
2. To personalize your experience of our website and our customer service, your information helps us to better understand and respond to your individual needs.
3. To improve our website, we continually strive to improve our website offerings based on the information and feedback we receive from you.
4. To improve customer service, your information helps us to more effectively respond to your customer service requests and support needs.

We will not sell, exchange, transfer, or give your personal information (whether publicly available or not) to any other person or company for any reason whatsoever without your consent, other than for the purpose of delivering the purchased product or service requested to you, or if we are required to do so by law or to assist a law enforcement agency.

We do not disclose any personal information to any overseas recipients unless required to do so by law or to assist a law enforcement agency.

### **3. Using cookies.**

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information

We use cookies to understand and save your preferences for future visits and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

### **4. Protection and management of personal information**

We take all reasonable steps to ensure that the information we collect, hold, use or disclose about a person is accurate, complete, up to date and secured from misuse, interference, loss, unauthorised access, modification and disclosure.

### **5. Third party links**

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these linked third party sites.

### **6. Communications**

We may contact and communicate with you via this website, email, telephone, post, or SMS. By using our website you consent to such communications. If you no longer wish to receive communications from us notify us at the address set out below.

## 7. Accessing your personal information

You may access the personal information we hold about you and, if you believe it is out of date, incomplete or incorrect, you may request that it be updated or corrected. If you believe that we have not dealt with your personal information in a manner that complies with the Privacy Policy, you should contact us so that we can properly address and resolve your concerns. Any complaints, or requests for access to, or to correct, personal information or any queries concerning privacy matters should in the first instance be put in writing via e-mail or post addressed to the following: [support@cloudminingindex.com](mailto:support@cloudminingindex.com)

This Privacy Policy may be reviewed and amended from time to time in accordance with our Terms and Conditions.